

Antelope Valley-East Kern Water Agency

AVEK Water Agency

Customer Meetings Agency's proposed update to Water Service Agreement and Rules & Regulations for Water Service

Non-Potable Water Users/Landowners
August 12, 2020, 4:00PM



Slide 1

1

Customer Meetings Outline

- Proposed Revisions to Water Service Agreement (WSA) & Rules & Regulations for Water Service (Rules & Regulations)
 - Why are the revisions needed?
 - How will the revisions effect you?
- Agency Approval/Implementation Process
- Final Discussion/Questions

Slide 2

2

Why are the revisions needed?

- Proposed Revisions to WSA Agreement and Rules & Regulations
 - Agency must comply with the current Non-Potable Water User Guidelines & Best Management Practices (BMP's)
 - BMP's are defined by the State of California Department of Public Health
 - Agency wants to continue to provide a Non-Potable Water source to its Customers as it has in the past; irrigation for farms, orchards, ranches, & landscaping

Slide 3

3

How will the revisions effect you?

- Proposed Water Service Agreement (WSA)
 - Agreement between Agency & Customer
 - Simplified 4-page WSA Agreement
 - New WSA Agreement will be issued for each property receiving Non-Potable Water from AVEK

Slide 4

4

Water Service Agreement (WSA)

- Proposed Water Service Agreement (WSA) will include the following:
 - Terms & Conditions of Service
 - Release of Liability
 - Customer Information
 - Water Use Guidelines
 - Conditions of Approval for Service
 - Plot Map of Area of Irrigation & Source of Potable Water
 - Legal Description of Property Served

Slide 5

5

Water Service Agreement (WSA)

- Proposed Water Service Agreement (WSA)
 - WSA is specific to each AVEK Service Connection
 - Service connections & areas of water use will be inspected annually
 - Transferring AVEK water to other, non-approved location(s) to share, re-sell, or sub-meter water is prohibited by the Agency
 - Conditions of Approval
 - May include submittal of planning, application, & permitting documents
 - The Agency will assist Customers in preparing documents as required
 - AVEK will conduct a review at the completion of documents prior to approval by the Board of Directors
 - Agency Board has authority to cancel water service
 - Any Customer that is noncompliant with Agency policy or their Rules & Regulations will be subject to cancellation of water service

Slide 6

6

Rules & Regulations

- Proposed Rules & Regulations for Water Service
 - Non-Potable (Untreated) Water Users
 - Customer to be aware of responsibilities for Non-Potable Water use
 - Consistent with State & Federal Guidelines
 - Supports measures necessary for protection of public health
 - Non-Potable Water limited to use in areas approved by the Agency
 - Non-Potable Water for irrigation purposes, or other uses not deemed detrimental to public health
 - Operated to prevent direct human consumption of Non-Potable Water

Slide 7

7

Rules & Regulations

- Proposed Rules & Regulations for Water Service
 - Non-Potable (Untreated) Water Users
 - New systems required to submit plans to Agency
 - Agency Inspection & Monitoring Program
 - Routine inspection for compliance with regulations
 - Preventing unintentional misuse of Non-Potable Water
 - Compliance warning to Customer if issues with potential health risks
 - Ponding, run-off, inappropriate use, over-spray, missing warning signs

Slide 8

8

Rules & Regulations

- Proposed Rules & Regulations for Water Service
 - Customer Contact
 - AVEK Customers welcomed to contact Agency office
 - Normal business hours: M-F, 8:00 AM – 5:00 PM
Antelope Valley-East Kern Water Agency
6500 West Avenue N,
Palmdale 93551
Phone: 661-943-3201
Email: info@avek.org

Slide 9

9

Customer Comments/Questions

- Customer Comments/Questions Addressed
 - Comments can be submitted to the Agency for review until September 4th, 2020

Slide 10

10

Questions?

Additional Questions:

Tom Barnes, Water Resources Manager
6450 West Avenue N,
Palmdale, CA 93551
661-943-3201
tbarnes@avek.org



Slide 11