

Antelope Valley-East Kern Water Agency

AVEK Water Agency

Customer Meetings Agency's proposed update to Water Service Agreement and Rules & Regulations for Water Service

Retail Water Suppliers/Potable Water Users
August 13, 2020, 4:00PM



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Customer Meetings Outline

- Potable (Treated) Water Users
 - Retail Water Suppliers (Retailer)
 - Other Potable Water User/Individual Landowner
- Proposed Revisions to Water Service Agreement (WSA) & Rules & Regulations for Water Service (Rules & Regulations)
 - Why are the revisions needed?
 - How will the revisions effect you?
- Final Discussion/Questions

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Why are the revisions needed?

- Proposed Revisions to WSA Agreement and Rules & Regulations
 - Agency must comply with current Water User Guidelines & Best Management Practices (BMP's)
 - BMP's are defined by the State of California Department of Public Health
 - Agency wants to continue to provide a Potable Water source to its Customers as it has in the past; drinking water for residents, irrigation for public/private lands & landscaping

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How will the revisions effect you?

Retail Water Suppliers

- Proposed Water Service Agreement (WSA)
 - Agreement between Agency & Retail Water Supplier
 - Simplified 3-page WSA Agreement
 - New WSA Agreement will be issued for each district, mutual water company, or public entity

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Water Service Agreement (WSA)

Retail Water Suppliers

- Proposed Water Service Agreement (WSA) will include:
 - Terms & Conditions of Service
 - Release of Liability
 - Retailer Information
 - Conditions of Approval for Service
 - Plot Map of Retailer's Service Area
- WSA is specific to each Retailer and may describe multiple connections to the AVEK Water System

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Water Service Agreement (WSA)

Retail Water Suppliers

- Proposed Water Service Agreement (WSA)
 - Conditions of Approval
 - Will include submittal of planning, application, & permitting documents
 - The Agency will assist Customers in preparing documents as required
 - AVEK will meet with each Retailer to review the completed documents prior to approval by the Board of Directors
 - Any Retailer that is noncompliant with Agency policy or their Rules & Regulations will be subject to cancellation of water service

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Rules & Regulations

Retail Water Suppliers

- Proposed Rules & Regulations for Water Service
 - Provides the basics of AVEK water service
 - Requirements (if any) for installation of new/modified meter service facilities
 - Liability & hold harmless provisions
 - Retailer required compliance with applicable laws

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Rules & Regulations

- Proposed Rules & Regulations for Water Service
 - Customer Contact
 - AVEK Customers welcomed to contact Agency office
 - Normal business hours: M-F, 8:00 AM – 5:00 PM
 - Antelope Valley-East Kern Water Agency
 - 6500 West Avenue N,
 - Palmdale 93551
 - Phone: 661-943-3201
 - Email: info@avek.org

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Customer Comments/Questions

- Customer Comments/Questions Addressed
 - Comments can be submitted to the Agency for review until September 4th, 2020

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Retail Water Suppliers

Questions?

Additional Questions:

Tom Barnes, Water Resources Manager
6450 West Avenue N,
Palmdale, CA 93551
661-943-3201
tbarnes@avek.org



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How will the revisions effect you?

Other Potable Water Users

- Individual Landowners
- Entities not delivering water for retail
- Proposed Water Service Agreement (WSA)
 - Agreement between Agency & Customer
 - Simplified 3-page WSA Agreement
 - New WSA Agreement will be issued for each parcel of land receiving Potable Water

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Water Service Agreement (WSA)

Other Potable Water Users/Landowners

- Proposed Water Service Agreement (WSA) will include:
 - Terms & Conditions of Service
 - Release of Liability
 - Customer Information
 - Conditions of Approval for Service
 - Plot Map of Area of Potable Water Use & Irrigation
 - Legal Description of Property Served
- WSA is specific to each parcel & service connection(s)
 - Use of water outside the parcel of land described in the WSA Agreement is prohibited by the Agency

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Rules & Regulations

Other Potable Water Users/Landowners

- Proposed Rules & Regulations for Water Service
 - Shall have provisions for new/modified meter facilities
 - New/modified meter facilities shall meet all design standards as contained in the Rules & Regulations
 - Construction drawings & specifications to be reviewed & approved prior to construction
 - Separate meter required for each Customer's parcel & service connection
 - Cross-Connection/Backflow Prevention will be required for connections as per Local & State Water Code
 - Additional water meter facilities may be required for parcels not currently equipped

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Other Potable Water Users/Landowners

Questions?

Additional Questions:

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